



TERMS & CONDITIONS

Pricing

Pricing is subject to change from 1 July 2024.

Payment

A 50% deposit is required to secure your reservation. The remaining balance is due 60 days before your event with your chosen package and the names of your guests to be provided.

A pre-authorisation of \$1500 will be held on your credit card and any incidental costs or damage to the property will be applied.

Change of Date

Changes of date will be accommodated where possible, and may be subject to changes in pricing.

Guests

No additional guests (with the exception of photographers and make-up artists) are permitted at The Park unless prior permission is sought. Parties or gatherings before and after the wedding are strictly not permitted.

Cancellation

If your event is cancelled with 30 days notice, the cancellation fee is equal to 100% of the event's total cost. With 60 days notice, the cancellation fee is equal to 50% of the event's total cost. With more than 60 days notice, there is no cancellation fee, however the non-refundable deposit will not be refunded. A postponement is considered a cancellation.

Conduct

You are responsible for the conduct of all attendees at all times at The Park on Park. You and all attendees must behave in a way that complies with our terms and conditions as well as all laws and regulations. If attendees at The Park on Park are causing offense or is at risk of causing damage to property or other people, we reserve the right to remove them from the property. We also reserve the right to suspend or terminate your event in any way we deem reasonable, including eviction from the property and home with no refund provided.

Music

Please enjoy the sound system available, however do note that we are in a residential area. We respectfully request that all noise and music ends by 10:30pm.

Damages

You are responsible for any damages or loss caused to The Park on Park by you, your guests, or any third party attending the property.

Pool, ponds, river

We provide shatterproof polycarbonate wine glasses which must be used near the pool and ponds. Should any glassware be broken near the swimming pool, ponds, or internal river, the cost of draining, cleaning, and refilling the pool, pond or river will be passed on to you.



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Security

At our discretion, you may be required to pay for professional security personnel to monitor your event.

Children

Children are always welcome at The Park on Park, however as we have a number of bodies of water, as well as stairs, children must be supervised at all times.

Pets

Pets are not permitted at The Park on Park, unless approved prior to booking.

Smoking

Smoking is not permitted anywhere on the property, including the home, Wellness Centre, deck, and gardens.

Firepit

We provide an outdoor firepit for our guests to enjoy, however please note that we fall within Country Fire Authority (CFA) Districts. During Fire Danger Periods, the firepit must not be used.

Additional terms

The Park on Park is not liable for any delays and/or interruptions where the cause is due to the actions of a third party you have hired for the event or for any of the reasons outlined in our cancellation policy as noted above.

We reserve the right to cancel your event in the following circumstances: if an element of our terms and conditions is broken; if there is concern surrounding the capacity to pay; if there is an actual or reasonable likelihood of an occurrence threatening danger, injury, loss of life or damage to property; if there is a natural disaster, if there is a force majeure; if there are other extreme circumstances reasonably beyond our control such as, but not limited to, strikes or other industrial action, acts of civil disorder, terrorism and CODE RED day.